



REGENCY

GUARDING & EVENTS LTD

QUALITY POLICY

The quality policy of Regency Guarding & Events Limited is to operate to recognised British Standards including the international standard ISO 9001:2015 and the Security Industry's Approved Contractor Scheme.

We are committed to conforming and maintaining the requirements of the British Standards for Man Guarding (BS.7499), Door Supervision (BS.7960), Key Holding & Alarm Response (BS.7984), CCTV Monitoring (BS.7958), Event Stewarding (BS.8406) and Security Vetting (BS.7858)

We shall strive to improve the level of service, promote, and develop a culture of continuous improvement in order to improve customer satisfaction levels, monitoring our potential risks and opportunities implementing controls to minimise the risks but maximise the opportunities to the business.

To ensure the business continues to be successful we shall ensure personnel receive the appropriate training and development to carry out their job in an effective manner and not only meet our Client's requirements but also the greater requirements of Welfare, Legislation and Shareholders.

The performance of the QMS and our quality objectives will be reviewed to ensure their effectiveness and continued suitability at the annual management review meetings. It is our policy to improve the performance of the QMS through performance monitoring and a system of robust internal audits.

The contents of this quality policy shall be communicated to all personnel during induction training and its understanding verified during internal audits of the quality management system.

Approved by

Conor Powers
Executive Director
19th May 2023

Date	Changes
31-05-2019 – Issued	Initial introduction
01-06-2020 – Reviewed	Close protection removed from scope.

07.05.2021 – Reviewed	Logo update
19.05.2022	No Changes
19.05.2023	No Changes